



Safer City Partnership Strategy Group

Date: MONDAY, 16 NOVEMBER 2015
Time: 11.00 am
Venue: COMMITTEE ROOM - 2ND FLOOR WEST WING, GUILDHALL

Members: Deputy Henry Pollard (Chairman) Kate Cinamon
Peter Lisley (Deputy Chairman) Bob Benton
Marianne Fredericks Barbara Gough
Ade Adetosoye Jocelyn Griffith
Jon Averbs Jeff Boothe
Wayne Chance Siwan Haywood
John Simpson

Enquiries: Julie Mayer
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Lunch will be served in Guildhall Club at 1PM
NB: Part of this meeting could be the subject of audio or video recording

John Barradell
Town Clerk and Chief Executive

AGENDA

1. **APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES**
To approve the minutes of the last meeting.

For Decision
(Pages 1 - 4)
4. **OUTSTANDING ACTIONS**
Members are asked to note the Committee's Outstanding Actions List.

For Information
(Pages 5 - 6)
5. **COMMUNITY SAFETY TEAM UPDATE**
Report of the Manager of Community Safety Team – Town Clerk's.

For Information
(Pages 7 - 12)
6. **PUBLIC PROTECTION SERVICE UPDATE**
Report of the Port Health & Public Protection Director – Department of Markets and Consumer Protection.

For Information
(Pages 13 - 16)
7. **HEALTH AND WELLBEING SUMMARY REPORT**
Members are asked to note a Summary report from Health and Wellbeing Board of 18 September 2015.

For Information
(Pages 17 - 22)
8. **DOMESTIC ABUSE FORUM**
Report of the Assistant Director, People - Department of Community & Children's Services.

For Information
(Pages 23 - 30)
9. **LONDON FIRE BRIGADE UPDATE**
To follow – Members will receive an oral update at the meeting.
10. **POLICE UPDATE**
To follow – Members will receive an Oral Update at the Meeting.
11. **CRIME STATISTICS**
To follow – Members will receive an oral update at the meeting.
12. **FESTIVE SEASON ACTIVITY**
Report of the Manager of Community Safety Team – Town Clerk's.

For Information
(Pages 31 - 34)
13. **ANY OTHER BUSINESS**

SAFER CITY PARTNERSHIP STRATEGY GROUP

Thursday, 24 September 2015

Minutes of the meeting of the Safer City Partnership Strategy Group held at the Guildhall EC2 at 11.00 am

Present

Members:

Deputy Henry Pollard (Chairman)	John Simpson
Peter Lisley (Deputy Chairman)	Kate Cinamon
Marianne Fredericks	Bob Benton
	Doug Wilkinson

Officers:

Jacqui Daniels	- Town Clerk's Department
Alex Orme	- Town Clerk's Department
Paula Wilkinson	- Town Clerk's Department
David MacKintosh	- Town Clerk's Department
Katie Odling	- Town Clerk's Department
Tony Macklin	- Markets and Consumer Protection Department
Chris Pelham	- Community and Children's Services

1. APOLOGIES

Apologies were received from Ade Adetosoye the Director of Children and Community Services, Jon Averbs the Port Health & Public Protection Director, Wayne Chance a Commander of the City of London Police, Barbara Gough a City business representative, Don Randall of the City of London Crime Prevention Association and Jocelyn Griffith of the Court Service.

2. MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

There were no declarations.

3. MINUTES

The minutes of the meeting held on 8 June 2015 were approved as a correct record.

4. OUTSTANDING ACTIONS

The Town Clerk's note of outstanding actions was noted, together with the scheduled dates of future meetings.

It was further noted that a report would be submitted to the October meeting of the Planning and Transportation Committee on the 20mph speed limit in the City informing Members of a reduction in the average speed of traffic in the City of 1.5mph.

Joanna Davidson's valuable contribution to the work of the Group was noted.

The Group agreed to take Item 15 at this point in the meeting.

15. SAFER CITY PARTNERSHIP PLAN 2015-18

The Group noted the report of the Manager of the Community Safety Team attaching a first draft of the Safer City Partnership Plan 2015-2018 which would guide and direct the work of the Partnership over the next three years. It was noted that the plan would be refreshed annually and the Members of the Group were requested to consider and agree the stated ambitions and priorities set out within the draft report.

It was suggested that:-

- health issues for City Residents, including measures to increase GP registration by ex-offenders be included within the plan;
- greater emphasis be given to road safety and fire safety as a priority areas;
- reference be made to new Police operations (Operation Fennel and the Operation relating to homelessness and rough sleeping);
- information on the relationships between the Group and the City and Hackney Safeguarding Board be included in the plan; and
- further information be provided in plan on the night-time economy, smoking cessation, alcohol related and economic crime and chugging.

RESOLVED – That the ambitions and priorities set out within the draft Plan be approved, subject to further information being provided on the matters referred to above and that Group Members be requested to submit any further comments to the Community Safety Team Manager as soon as possible.

5. COMMUNITY SAFETY TEAM UPDATE

The Group noted a report of the Community Safety Team Manager providing information on the activities and work of the team not covered in other agenda items.

Reference was made to the pro-active approach being taken in licensing applications with particular reference to the Safety Thirst Scheme and reference was also made to the use of the Late Night Levy Fund and the Hotel Tool Kit.

It was agreed that this success be highlighted to Members of the Court together with information on the forthcoming calendar of events and that reference to the Safety Thirst Scheme be included on the licensing renewal forms.

6. CITY OF LONDON POLICE UPDATE

Quarterly Statistical information (April to June 2015) provided by the City of London Police in a new format was laid round the table, welcomed, interpreted, discussed and trends identified.

It was agreed that, where possible and appropriate, information be made available to the Licensing Committee, the Health and Wellbeing Board and residents meetings. It was suggested that geographical mapping of incidents be considered together with the possibility of differentiating between residents and non-residents.

7. **COMMUNITY SAFETY PROJECT UPDATE**

A report of the Community Safety Team Manager providing an update on the Community Safety Project was noted.

8. **PREVENT UPDATE**

An update report of the Community Safety Team Projects Officer on the statutory responsibility of the Corporation to do all it reasonably could do to prevent crime and disorder in its area, was noted.

9. **HEALTH AND WELLBEING UPDATE**

A summary report of the Health and Wellbeing Board on its work was noted.

10. **SUBSTANCE MISUSE UPDATE**

In the absence of the Commissioning and Performance Manager of the Community and Children's Services Department, the Community Safety Team Manager gave a verbal update on the new substance misuse and tobacco control service, reporting that the service had been procured and the new provider, Westminster Drug Project, would start on 1 October 2015 with the tobacco control services being sub-contracted to Queen Mary University of London and pharmacies in the City.

NOTED.

11. **LONDON FIRE BRIGADE**

A monthly statistical bulletin, provided by London Fire Brigade, concerning fires in the City was noted.

It was further noted that:-

- information on preventative work that had been undertaken with licensed premises would be produced and submitted to the next meeting of the Group; and

- a current government consultation exercise on enabling closer working between the emergency services would conclude on 31 October 2015 and group members were encouraged to submit a response.

12. **PUBLIC PROTECTION SERVICE (ENVIRONMENTAL HEALTH, LICENSING AND TRADING STANDARDS) UPDATE**

The Group noted an update report of the Port Health and Public Protection Director in the Markets and Consumer Protection Department on their recent activities.

Members voiced their objections to charity collectors obtaining bank details or requesting some form of electronic payment on the street, known as chugging, and indicated a wish for it to cease in the City. The only legislation preventing such activity in the City related to cash collections so it was unable to be controlled by this. The Group accepted that further information on the size of the problem was required and the possible regulation of the activity was discussed. It was noted however, that regulation could lead to a tacit

encouragement of chugging as regulation was likely to require it be allowed in a specific area, or areas, of the City.

13. **DOMESTIC ABUSE FORUM - QUARTERLY REPORT**

Members noted the first of, what was anticipated would be, quarterly reports of the Director of Community and Children's Services detailing the activities of the Domestic Abuse Forum since June 2015.

14. **STRATEGIC REVIEW OF DOMESTIC ABUSE IN THE CITY**
WITHDRAWN.

15. **SAFER CITY PARTNERSHIP PLAN FOR 2015-18**

Item considered earlier in the agenda.

16. **QUESTIONS ON MATTERS RELATING TO THE WOK OF THE GROUP**

Questions were asked relating to the following issues, as follows:-

1) **Women Cyclists - Road Safety event** was confirmed as being held in Guildhall Yard on 23 September 2015.

2) **Consultation** - Doug Wilkinson asked Members to provide him with any comments they may have relating to a consultation exercise being undertaken by the Police Performance Management Group. He undertook to circulate the request electronically.

3) **Public Transport Crime** – The London Assembly had announced that they would be undertaking a review of crime on public transport and Doug Wilkinson stated that he may need to contact the Group members to provide information to support the investigation.

4) The establishment of a **City of London Compliance Officer** for the City, to control pollution, litter, noise and construction was suggested and whilst this was currently an aspirational possibility, it was some way off at the moment.

5) **Engine Idling** – It was noted that the drivers of vehicles parked with their engines idling could only be prosecuted if they had been asked to turn their engines off and had not done so.

6) **Taxi Protest – 24 September** – It was noted that there would be a taxi drivers' protest affecting the Bank junction that evening.

17. **ANY OTHER BUSINESS**

There were no urgent items.

The meeting closed at 1.00 pm

Chairman

Contact Officer: Jacqui Daniels

tel. no.: 020 7332 1480

jacqui.daniels@cityoflondon.gov.uk

Safer City Partnership Group – Outstanding Actions – November 2015

Item	Date requested	Action	Officer responsible	To be completed/ progressed to next stage	Progress Update
1.	3 March 2015	To provide a report in due course on whether the 20MPH zone had improved safety since it was introduced.	Chief Inspector City of London Police	On-going	Further report to the Planning Committee in October 2015
2	24 Sept 2015	Success of the Safety Thirst Team, Late Night Levy Fund and Hotel Tool Kit	Community Safety Team		
3	24 Sept 2015	London Fire Brigade information on preventative work with licences premises to be presented to the next meeting	London Fire Brigade		
4	24 September 2015	Consultation Exercise by the Police Performance Management Group	Doug Wilkinson		
5	24 September 2015	Public Transport Crime Review	Doug Wilkinson		

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Safer City Partnership meeting dates for 2016

all dates at 11am

2 March 2016

6 June 2016

12 September 2016

14 November 2016

Safer City Partnership meeting dates for 2017

all dates at 11am

3 February 2017

12 June 2017

15 September 2017

3 November 2017

Agenda Item 4

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Committee(s) Safer City Partnership	Dated: 16 th November 2015
Subject: Community Safety Update	Public
Report of: Manager of Community Safety team	For Information

Summary

This report updates Members of the activities carried out in the last quarter of the year by the community Safety team- Safer City partnership. It includes information on activities carried out in the following topics:

- **Safety Thirst Scheme**
- **Behind Closed Doors – Annual Domestic Abuse awareness event.**
- **Relocation of Community Safety Team**
- **Update on Community Remedy Consultation**
- **Calendar of Events**

Main Report

Safety Thirst

1. The Safety Thirst scheme is open to all licensed premises in the City of London and aims to promote high standards in reducing crime and anti-social behaviour while also helping ensure there is a safe and pleasant environment for people to socialise and enjoy the City. It is a collaborative approach between those working in the trade and the City of London Corporation, City of London Police and London Fire Brigade. 2015 marks its tenth year
2. All premises that meet the core standard can receive a 30% reduction of the Late Night Levy and the accredited premises of this year as every year were invited to an event at Guildhall on 12 October where they received their awards from Deputy Henry Pollard, Marianne Elliot and Commander Chance. Each venue receives a certificate and window sticker to promote the fact they are making a contribution to keeping their customers safe and the City a pleasant place to be.
3. This year saw 31 premises receive the award, with two being given the accolade of Premises of the Year. While the numbers of awards is low in comparison to the number of venues in the City the scheme has shown itself to be a success as a tool to help premises deal with problems.

Behind closed doors

4. After a successful event last year, City of London Police worked with the Community Safety Team, Victim Support, Paladin, Alter Ego and Fiona Bowman to deliver the Behind Closed Doors, a conference to provide employers with an over-view of the complexities of domestic abuse and stalking.
5. 'Behind Closed Doors' was aimed at raising awareness to those working in facilities management, human resources and security. The conference helped to increase knowledge and provide insight into a manager's duty of care to people who are experiencing domestic abuse and stalking.
6. Speakers at the Conference were shown personal and professional experiences of stalking and harassment to help them:
 - understand what constitutes domestic abuse and stalking
 - how it occurs and
 - the specialist support available to people who live and work in the City

Relocation of the Community Safety Team

7. As part of the re-organisation of a number of departments and to progress closer joint working between Corporation and CoLP colleagues the team has been relocated to the 4th floor North Wing. It is planned to bring together a multi-disciplined team which will help deal with issues such as begging and rough sleeping.

Update on Community Remedy Consultation

8. Members will recall that the initial consultation exercise produced a disappointing response. Significant additional work has been undertaken as set out in the table below. We currently have some 31 responses, with a clear majority favouring the sanctions suggested. The survey seeks views on the use of the following kinds of sanctions or actions in response to low level crimes or anti-social behaviour. In all cases the victim must agree to this approach.

Reparation direct to the victim for any damage caused (financial or otherwise)

Reparation direct to the community (unpaid work for a limited time)

Apology (face-to-face or by letter)

Counselling

Restorative Justice or mediation – third party to bring together both parties to reach common agreement

Agreement contract between parties (e.g. Acceptable Behaviour Contract, Parenting Contract)

Structured diversionary activity such as educational/training courses (self-funded or otherwise)

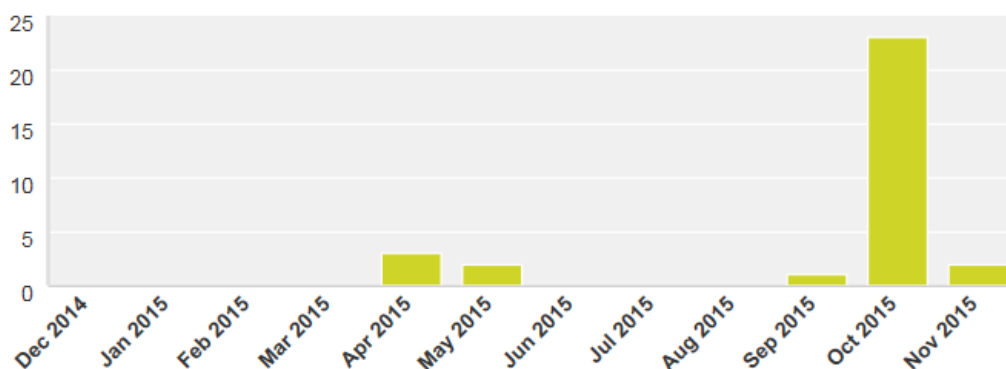
Targeted intervention (e.g. alcohol treatment or anger management course)

Consultation Table

Where/who	When
Corporation website	20.04.2015 to 11.05.2015 3 weeks
Middlesex Residents Association Website, Twitter, Facebook	09.11.2015
Barbican Residents Barbican association Resident email Association Website	In process
Golden Lane	In process
Mansell street Estate	
Hotels, Visitor Attractions and Culture Network Email	28.10.2015
Charities in the City Email	28.10.2015
Business organisations	28.10.2015
Partnership for Young London Email	28.10.2015
IAG	16.09.2015

Responses Volume

Dec 2014 - Nov 2015



Community Safety Calendar of Events 2015-2016

November

Date	Event	Organiser	Website	City of London Community Safety response
16.11.15-22.11.15	Alcohol Awareness Week	Alcohol Concern/National	http://www.alcoholconcern.org.uk/what-we-do/campaigns/alcohol-awareness-week/	Promote & distribute alcohol awareness /related crime advice (venues and public)
17.11.15	Consultation on CCTV in the Barbican	City of London Police		Attend Barbican consultation on CCTV
25.11.15	White Ribbon Day International Day for the Ending of Violence Against Women	White Ribbon Day United Nations	www.whiteribboncampaign.co.uk www.un.org/en/events/endviolenceday	Information stall and engagement 16 Days of Action (focusing on domestic abuse & introducing Christmas Campaign) at St Barts Hospital

December - Christmas Campaign

Lead agency	Area of work	Dates of operation
London Ambulance Service, St Johns Ambulance & Greater London Authority	Eat, Drink and Be Safe	Media launch as close as possible to the start of the Tube Car Panel advertising, which starts on Monday, 30 November. Will run until beginning of January to take into account New Year Celebrations
Corporation & City of London Police - Road Safety	Road Safety Drink driving Drug driving Pedestrian safety Children's Safety	Road Safety Week 23-27 November – giving out oyster cards with info at: 24 th – Bank, 25 th - St Pauls, 26 th Cannon Street, 27 th Liverpool Street 2 nd December – presentation at Ashurts with CoLP 7 th December – engagement at Liverpool Street (8.00-9.00am) 8 th December - engagement at Liverpool Street (8.00-9.00am) 9 th December – car cutting at St Pauls (10.00-12.30 scene setting; 1330-1430 live demo). Leafleting at City Thameslink before 14 th December – presentation at Eversheds re vulnerable road users Lunchtime Roadshow: 7 th December - presentation at 1 Finsbury Circus 8 th December – presentation at 16 Finsbury Circus Three Bridges Challenge: 14/15/16 - distribute vulnerable road users info only
City of London Police – Licensing	Prevention work with licensed premises and hotels Licensing officers will receive latest intel on venues and will do	22 nd & 23 rd December expected to be the busiest

	checks on saturation controls Any incidents at licensed premises will result in a visit from licensing officers	
City of London Police – Public Protection Unit	Domestic abuse, sexual offenses and CSE	
City of London Police – Crime Prevention	Shoplifting & Theft from the person	Presentation to staff at CME group at 1 New Change (date TBC)
City of London Corporation Public Relations Officer	Comms – messages online and twitter campaign	
City Police Comms Team	Comms – messages online and twitter campaign	
City of London Community Safety Team	Target party organisers in businesses, licensed premises and hotel Support other partners to deliver a co-ordinated and consistent message from the SCP to the City Distribution of e-tool for organising parties Raise awareness with community groups and voluntary sector (alongside Community Policing)	26 th November 16 Days of Action (focusing on domestic abuse & introducing Christmas Campaign) at St Barts Hospital 1 st December – public engagement activity with Royal Bank of Scotland
London Fire Brigade	Tbc	
City Gateway youth group	Tbc	
Metropolitan University	Student Support Services	Tweet messages Offer e-kit for party organisers to go online and/or be sent to all students in mailshot organised by Student Union
City University	Student Support Services	Tweet messages Offer e-kit for party organisers to go online and/or be sent to all students in mailshot organised by Student Union
Latin American Women’s Rights Service	Advice and advocacy for Latin American Women in the City of London Open Doors sex worker project	Press release Information All need to be translated into Spanish & Portuguese

January 2016

Date	Event	Organiser	Website	City of London Community Safety response
22.01.16	Rape Awareness Day	Joanna Davidson, Victim Support	CoLP; SCP	<ul style="list-style-type: none"> Conference event detailing definitions, myths, impacts, support and how to report Showcasing support available to those who live, work, study and socialise in the City

February 2016

Date	Event	Organiser	Website	City of London Community Safety response
17.02.15	International Day Against Homophobia, Biphobia and Transphobia	International Day Against Homophobia, Biphobia and Transphobia	http://dayagainsthomophobia.org/	Media message and attendance at selected events

March 2016

Date	Event	Organiser	Website	City of London Community Safety response
08.03.16	International Women's Day	International Women's Day	www.internationalwomensday.com	TBC

David MacKintosh

Community Safety Manager

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Safer City Partnership Strategy Group Monday 16 November 2015

Public Protection Service (Environmental Health, Licensing and Trading Standards) update

Economic Crime – The City of London Trading Standards Service working in partnership

- The City of London Trading Standards Service is continuing with two large investigations: Operation Addams and Operation Curie, with the assistance of the Tri-Regional Scambusters Team and support from the City of London Police. The investigations are into the fraudulent selling of alternative investment commodities such as diamonds, gold, wine and carbon credits. There are still over 500 victims involved and more than £1 million in consumer detriment, but the team anticipates a decision on the institution of legal proceedings in respect of Operation Addams during November 2015. The case is very labour intensive and alternative strategies for taking Operation Curie forward are being discussed.
- The City's Trading Standards Service is still participating in Operation Broadway, a joint operation with the City of London Police, the Metropolitan Police, National Fraud Intelligence Bureau, the Financial Conduct Authority and HM Revenue and Customs.
 - This operation is addressing the problem of "boiler rooms" that perpetrate these frauds and which are based at serviced and virtual offices within the City of London. The operation continues to be successful to date with multi agency meetings taking place every two weeks and deployments to businesses suspected of involvement in fraud happening on a regular basis.
 - Two training sessions were held in late September and early October 2015 aimed at Police Officers, Trading Standards Officers and officers from other agencies who haven't been directly involved in Operation Broadway. The sessions were designed to raise awareness of what Operation Broadway is trying to achieve and to generate further intelligence and ensure existing intelligence isn't lost. Both sessions were very successful with over 200 attendees.
 - Trading Standards Tri-regional Scambusters are committed to continued support of Operation Broadway during 2015/16 and discussions are taking place to look into a London-wide Trading Standards team being established to keep the pressure on mail forwarding businesses.
- Our new Trading Standards Manager who started work at the end of June 2015 has a strong view that the key to stopping consumer scams is to stop the transfer of money from the victim account to the fraudster and is starting to research into this area. The banks, it is felt, are a key partner to beating the fraudsters.

Street Trading

- There still appears to be limited demand for short-term licences, as foreseen in the City Street Trading Policy. There remains very little street trading activity in the City, mainly ad hoc occasional nut sellers on the south side London Bridge/Millennium Bridge. Six nut sellers have had their carts removed to date. A recent application made to the Magistrates' Court for the destruction of three of the carts was successful. Occasional Ice Cream vans have been sighted on London Bridge at weekends where they are positioned for a 'quick get-away' to avoid enforcement action. Only one report of ice cream trading has been received in the past month.

Late Night Levy

- The Levy came into effect on 1 October 2014. 70% of levy goes to City of London Police for activities involving improving the impact of Licensing on the night time economy, and 30% to the City Corporation.
- To date the Levy has raised £482K. Most renewals of fees (and hence raising of levy) occurred in August through to September and it is anticipated that on current projections an overall sum of £500K will be raised once current invoices have been paid to the end of September 2015. A minimum of £320k is to go the City Police.
- The City Police and City Corporation will provide a detailed breakdown of expenditure specifically targeted at issues associated with licenced premises open between 0001 and 0600. It is anticipated that a report on the operation of the first 12 months of the Levy and the associated expenditure will be presented to the Licensing Committee on 27 January 2016.

Safety Thirst

- 751 applications for 2015/16 were sent out to all previous applicants and the rest of those premises licensed in the City of which 41 were completed and returned to the Licensing Team. All but one of the assessments were completed by the end of August although there was a contingency for any necessary revisits/late applicants in September.
- The awards took place on 12 October 2015 in the Livery Hall where all 31 successful premises were given their Safety Thirst Award Certificate.
- Application forms had undergone a revision for 2015/16 making the application process easier. The criteria for passing the award have also been re-assessed. This assists in introducing different grades of premises award. The grades being a pass (which will also meet the requirements for a 30% reduction in the late night levy), commended, highly commended and an award for the best premises.

- Of the 41 applications, 31 premises passed the assessment, four premises were missing criteria during the assessment but did not pursue their application and six premises withdrew their application prior to the assessment.
- Of those 31 that passed, these are the categories they fell into:

Bar:	16 premises
Club:	2 premises
Events Venue:	4 premises
Pub:	7 premises
Restaurant:	2 premises

- The 'premises of the year' was awarded jointly to two premises, namely The Forge and The Brewery.

Noise Service

- The Pollution Team dealt with 84 noise complaints between 1st September and 16th October 2015 of which 94 % were resolved. In addition, they also assessed and commented on 159 Planning, Licensing and construction works applications and 88 applications for variations of work outside the normal working hours.
- The Out of Hours Service dealt with x complaints between 1st September and 16th October 2015 and response (visit) times were within the target performance indicator of 60 minutes in 85 % of cases, and often only 30 minutes.
- The Pollution Team was required to serve one Environmental Protection Act abatement notice and one Control of Pollution Act Notice between 1st September and 16th October.
- To date the City's response to the new 'Community Trigger' has not been required under the Anti-social Behaviour, Crime and Policing Act 2014 which can be sought by individuals affected by repeated incidents. The Pollution Team will be represented on the panel considering case reviews as they arise. The use of Community Protection Notices (CPN's) under this act appears to provide a potential remedy for premises causing concern (ASB) outside their building, e.g. due to patrons leaving and dispersing which was not previously available under other legislation. So far, this not been required.

Charity Collections on the street (Chuggers) update

Whilst there are rarely complaints, one was received in October. The complainant has been requested to provide more information on the extent of the activity at One New Change over the next month. To help the manager at One New Change, an information exercise with their tenants is to be arranged in early January concerning what can be expected over the way in which collectors operate, and what to do if there are problems.

The City Licensing Team and the City Police have recently considered the whole issue of chuggers throughout the Square Mile, and an evidence gathering exercise on the extent of 'chugging activity' in the City is to be undertaken jointly by City Police and City Corporation Officers for a week at the end of November. This will give a better appreciation of the level of chugging in the City, and will be reported to the next Safer City Partnership Strategy Group meeting.

In addition, a presentation from the Charity Commission about the work they do around safer giving, and the link with the 'Prevent' agenda and public awareness, is being arranged. The City Police and Corporation will then disseminate public information from this event concerning 'Prevent' and publicise other ways of donating.

Jon Aaverns
Port Health & Public Protection Director
5 November 2015

Summary report from Health and Wellbeing Board, 18th September 2015

Summary

This report is intended to update any interested groups on the work of the Health and Wellbeing Board. It includes information on items considered by the Board at their latest meeting on 18th September 2015 and updates on other items relating to health and wellbeing in the City of London. Details on where to find further information or contact details for the relevant officer are included for each item.

Full minutes and reports are available at:

<http://democracy.cityoflondon.gov.uk/ieListMeetings.aspx?CommitteeId=994>

Committee updates

- City of London Air Quality Strategy 2015 - 2020
- Joint Health and Wellbeing Strategy refresh
- Better Health for London: Next steps
- Children and Young People's Plan 2015-18
- Adult Wellbeing Partnership update

Local updates

- Key findings from the City of London Mental Health Needs Assessment
- Mental Health Strategy
- Dementia Friendly Community status
- Health Profile for the City of London

COMMITTEE UPDATES

1. City of London Air Quality Strategy 2015 - 2020

The City of London Corporation published an Air Quality Strategy in 2011. The Strategy, approved by the Port Health and Environmental Services Committee (PHES) in March 2011, expires in 2015. A draft air quality strategy for 2015 through to 2020 was presented to the PHES Committee in November 2014. It has since been subject to consultation.

The updated Air Quality Strategy fulfils the City of London's statutory obligation to assist the Government and Mayor of London to meet European Limit Values for nitrogen dioxide and fine particles (PM10). It also reflects the high priority placed on reducing the impact of air pollution on the health of residents and workers, as detailed in the Joint Health and Wellbeing Strategy.

The contact officer is Ruth Calderwood, Environmental Policy Officer, T: 0207 332 1162, E: ruth.calderwood@cityoflondon.gov.uk.

2. Joint Health and Wellbeing Strategy refresh

The Joint Health and Wellbeing Strategy (JHWS) sets out the priorities of the City of London Health and Wellbeing Board (HWB). It is a statutory requirement that the strategy is kept up to date and the HWB has committed to reviewing the JHWS on an annual basis, with a full re-write due in 2016.

HWB members were consulted and made suggestions for changes to both the JHWS and the accompanying action plan, including the addition of a priority around integrated care, further actions around children's health and an increased emphasis on the health of City workers.

Both the updated JHWS and action plan are available to view on the Health and Wellbeing Board's webpages: www.cityoflondon.gov.uk/services/health-and-wellbeing.

The contact officer is: Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: sarah.thomas@cityoflondon.gov.uk

3. Better Health for London: Next steps

The City of London Health and Wellbeing Board (HWB) selected a number of key recommendations from the London Health Commission's *Better Health for London* report for further exploration at their meeting in February 2015. An officer working group was asked to analyse the implications of each of these opportunities.

Members considered a set of recommendations around smoke free outdoor spaces, encouraging more walking and cycling in the City, promoting workplace health initiatives, raising awareness of exercise and healthy lifestyles and meeting the healthcare needs of City workers.

The recommendations to be taken forward are:

- Smoke free parks and open spaces: The HWB will continue to champion smoke free children's playgrounds and will consider expanding the voluntary smoke free scheme to parks and open spaces within the City.
- Encouraging workers to walk more: The HWB will continue to support active travel by implementing some local schemes that specifically encourage both workers and residents to walk or cycle more. A proposal outlining specific initiatives will be brought to the HWB.
- Promotion of workplace health initiatives: Members expressed their support for the work of the Business Healthy initiative, which ensures the City's ongoing commitment to healthy workplaces across the Square Mile.
- Public health awareness raising activities: The HWB will seek to introduce public health awareness raising activities, specifically focused on exercise and healthy lifestyles, at existing events in the City.
- Additional healthcare services: The HWB continues to support the Workplace Health Centre feasibility study, in order to help meet the identified healthcare needs of City workers.

The contact officer is: Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: sarah.thomas@cityoflondon.gov.uk

4. Children and Young People's Plan 2015-18

The City of London Corporation Children and Young People's Plan 2015–18 sets out the vision for children, young people and their families and carers in the City: "A safe, engaged and integrated community that enables all children and young people to achieve their full potential".

The plan outlines shared partnership commitments and anticipated outcomes that will emerge as a result of the work delivered around four priority areas:

- Priority 1: Close the gap for vulnerable groups
- Priority 2: Close the gap in outcomes for children, young people and families based on their localities
- Priority 3: Ensure that children and young people are well prepared to achieve in adulthood through high quality learning and development
- Priority 4: Improve physical and emotional health and wellbeing from conception to birth and throughout life

The plan has been shaped through extensive consultation, engagement with and involvement of external agencies and partners, children, young people and their families.

An implementation plan, performance framework and process map will be developed to ensure regular, scheduled information flows to the Children's Executive Board.

The contact officer is Simon Cribbens, Policy Development Manager Housing and Social Care, T: 020 7332 1210, E: simon.cribbens@cityoflondon.gov.uk

5. Adult Wellbeing Partnership update

The Adult Wellbeing Partnership was established in October 2014 and became a formal sub-group of the Health and Wellbeing Board in February 2015. It provides strategic leadership and oversight, scrutiny and challenge on initiatives and programmes that deliver adult wellbeing in the Square Mile. This includes implementing changes to meet the requirements of both the Care Act and the Better Care Fund, as well as addressing a range of integration issues.

The Partnership consists of a range of senior officers from City of London Corporation, City and Hackney CCG, Tower Hamlets CCG, City of London Healthwatch, London Fire Brigade, City of London Police, the Neaman GP Practice, East London Foundation Trust and Public Health.

Future Partnership work will include overseeing social isolation policy development, monitoring performance on key indicators related to adult wellbeing and inputting to the City's new mental health strategy.

The contact officer is: Ellie Ward, Programme Manager, T: 020 7332 1535, E: ellie.ward@cityoflondon.gov.uk

LOCAL UPDATES

6. Key findings from the City of London Mental Health needs assessment

Until December 2014 City of London mental health services were commissioned jointly with the London Borough of Hackney; however the need for services which are specific to the City of London resident population's needs has been recognised. The City Supplement of the mental health needs assessment has been written in order to shape the commissioning of new mental health services for those who live and work in the City of London. The needs assessment draws on epidemiological and comparative data for the City in conjunction with stakeholder views, captured through interviews and workshops, to identify areas of unmet mental health need for the City of London, and includes a series of recommendations.

The key factors influencing mental health in City of London are:

- The City of London has a diverse range of religious faiths. It is important to understand the beliefs of local residents to ensure health services are commensurate with beliefs and deliver best outcomes for all.
- Higher rates of psychiatric admissions and suicides are seen in areas of high deprivation and unemployment, regardless of age or gender. There are wide disparities between levels of deprivation in the City.
- There are strong associations between poor housing and mental health problems. The City has a higher proportion of over-crowded households (lacking at least 1 bedroom) than comparable areas in London.
- The City of London has a very high number of rough sleepers. Approximately 1 in 8 of the rough sleepers in the City of London have mental health needs.
- For many City workers the high pressure, competitive nature and long working hours of City roles may also trigger stress and mental health issues and trigger risk taking behaviours. Previously, periods of high unemployment or severe economic problems have had an adverse effect on the mental health of the population.
- The City has a relatively low number of children and young people, living in dense pockets of residential population with some areas of high levels of deprivation. Additional risk factors may include living in a low income family, having special educational needs, being in Local Authority Care, being in the Youth Justice System and having poor physical health or a physical disability, which can increase the risk of mental health issues.
- High levels of depression are currently seen in the wards of Cripplegate and Portsoken. By 2026 there is expected to be a further 17% increase.
- The number of older people aged 65 years or over in City is predicted to increase from around 1,050 in 2011 to 1,435 in 2021. Social isolation is a known risk factor for depression in older people and is more common amongst people who live alone. People with long-term conditions are 2-3 times more likely to experience mental health problems. Carers are also particularly vulnerable to mental health problems.

The full Mental Health Needs Assessment City Supplement is available from Poppy Middlemiss (poppy.middlemiss@cityoflondon.gov.uk, 020 7332 3002).

7. Mental Health Strategy

A Mental Health Strategy for the City of London is currently being developed in partnership with City and Hackney CCG. It will set out the City's ambitions for better mental health and wellbeing, highlighting the key challenges, areas of focus and next steps. It will draw on the recently completed Mental Health Needs Assessment as its primary evidence base and will cover the mental health needs of all the populations within the City, including children and young people, residents of working age, older people, City workers and rough sleepers. A workshop with Healthwatch has also been planned to understand the views of residents and local service users.

The contact officer is: Sarah Thomas, Health and Wellbeing Executive Support Officer, T: 020 7332 3223, E: sarah.thomas@cityoflondon.gov.uk

8. Dementia Friendly Community status

The Alzheimer's Society has awarded the City of London Corporation with 'Dementia Friendly Community' status. This demonstrates our continuing commitment to building dementia-friendly communities and is the culmination of several years' work, including the development of the City's Dementia Strategy.

For more information visit: <https://www.cityoflondon.gov.uk/services/adult-social-care/Pages/dementia.aspx>

9. Health Profile for the City of London

Health Profiles provide a useful snapshot overview of factors influencing health and health outcomes for each local authority area in England. At the 19th June meeting of the HWB, Members discussed the absence of a Health Profile for the City of London. The Chairman was requested to write to Public Health England, expressing concern that a profile has not been produced for the City of London and requesting that one be published in 2016.

The London Knowledge and Intelligence Service at Public Health England has since confirmed that they will develop a bespoke health report for City of London, in the absence of a Health Profile. This report will describe the key health outcomes for the area drawing on indicators from the Public Health Outcomes Framework (PHOF) and Local Health tools and other sources where appropriate. Where possible it will include indicators that are used in the health profiles for London local authority areas. This is currently being developed and will be shared with the HWB once available. A similar report will also be developed to coincide with the release of the 2016 Health Profiles.

The contact officer is: Poppy Middlemiss, Health and Wellbeing Policy Officer, T: 020 7332 3002, E: poppy.middlemiss@cityoflondon.gov.uk

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Committee(s):	Date(s):
Safer City Partnership	09 November 2015
Subject: City of London Domestic Abuse Forum Quarterly report	
Report of: Chris Pelham, Assistant Director People Department of Community & Children's Services	For Information
Summary	
The attached Report relates to the City of London Domestic Abuse Forum Quarterly report, detailing progress of the two year action plan.	
Recommendation(s)	
Partnership Members are asked to note the report.	

City of London Domestic Abuse Forum quarterly report

The Domestic Abuse Forum (DAF) has continued to deliver the targets set by the two year action plan. This report details the progress from June to December 2015.

Referral pathway meeting

In November the Domestic Abuse Co-ordinator met with victims services from the community and voluntary sector who offer services in the City. The aim of this meeting was to look at referral pathways and aid in providing the best response for people experiencing domestic abuse.

Strategically, mapping both services and pathways will provide a clearer understanding of:

- What is on offer for people experiencing or perpetrating domestic abuse in the City of London?
- What therapeutic services can we offer children experiencing or witnessing domestic abuse?
- How does the service work?
- Who is the commissioner?
- How long is it commissioned for?
- What are the impacts of the service?
- Are there any gaps?

The pathways will be used in a Development Workshop taking place in the December DAF meeting where presentations will be given by the Corporation and the Police on their procedures. Development will come from a facilitated conversation on how all services work together.

Once we have clear pathways, agreed by strategic leads on domestic abuse and VAWG, we can use this information for training frontline workers.

Subgroup updates

To deliver the two year DAF action plan, three subgroups were proposed at the Forum: Training, Engagement and Commissioning.

The first Training Subgroup is due to meet in November. Membership is made up of the Corporation and the Police. The focus will be on providing consistent and appropriate training to front line workers on risk assessment, safety planning and understanding how coercion operates within an abusive relationship. The subgroup will additionally look at awareness raising programmes, including those offered for free from pan-London programmes, for staff that may be observing relationships within people's homes or places of work, such as repair staff or Fire officers.

The work of the Training Subgroup will feed into the Workforce Development Group in DCCS in addition to the City of London Police Learning & Development Team.

Also in November, the first Engagement Subgroup will meet to discuss:

- the next steps after the Behind Closed Doors Conference held in October
- the Christmas Campaign and how to involve the community and voluntary sector and their service users and
- the Rape Awareness Conference being held in January

The group will create an action plan for the response to these pieces of work alongside other engagement activities for the next two years.

The Commissioning Subgroup is on hold temporarily until the New Year. This will give time for the Domestic Abuse Co-ordinator and the Chair of the DAF to develop a clearer understanding of commissioning needs in the City.

MARAC review

Since the June meeting there have been:

- 1 case in July
- 0 cases in August
- 0 cases in September
- 2 emergency cases (1 case each) in October
- 2 cases November (both repeat cases from this year)

The administration templates have been useful in giving agencies more information to research and making it clear in the minutes actions applicable to the victim, the perpetrator as well as any children involved either directly within the family or within the household either party is staying in.

Children's Social Care and domestic abuse

Children's Social Care underwent a review of cases involving children who had witnessed domestic abuse resulting in an action plan for taking recommendations forward. The action plan focuses on:

- Standardising case review in supervision to be clear practitioners are using specialist support in the City
- Staff are clear on how to use the Thresholds of Need document
- Tailored specialist therapy services for Bangladeshi families

The action plan will be incorporated into the DAF action plan and a presentation will be given on this review at its December meeting.

Domestic Abuse Awareness Workshop

The Domestic Abuse Co-ordinator will be delivering an awareness raising workshop in November. Aimed at staff from the Corporation and the Police, the workshop will focus on definitions of domestic abuse, myths and realities, impacts and barriers to accessing support.

Attendees will also be given information on victim services available in the City as well as Duty of Care responsibilities if there are concerns regarding an adult or children who may be at risk of harm or neglect.

HMIC inspection

In the summer, City of London Police underwent an inspection by Her Majesty's Inspectorate of Constabulary (HMIC) with a focus on the Police's response to vulnerable adults and children. The Department of Community and Children's Services (DCCS) and the Domestic Abuse Co-ordinator were invited to share their experiences of partnership working with the Public Protection Unit.

Very positive feedback was received, with particular attention given to how the police respond to incidents involving vulnerable people, the management of the Public Protection Unit and the work of the Vulnerable Victim Coordinator in supporting people.

Partnerships arrangements around domestic abuse and preventing Child Sexual Exploitation were deemed to be working well with no requirement for a traditional Multi-Agency Safeguarding Hub (MASH) as this was delivered virtually. HMIC concluded vulnerability is well supervised and the force has a victim-focused approach.

Ascent Advice & Counselling Social Impact Report 2015

Ascent is a pan-London partnership of 14 specialist advice and counselling services who work with women and girls affected by violence.

Since starting in 2013, the partnership has supported over 24,000 women and girls in London affected by violence or abuse.

Ascent works with the Corporation to provide support, advice and counselling to women and girls in the City. The Domestic Abuse Co-ordinator attended an event launching the Social Impact Report, detailing their work to date.

More information can be found at: www.solacewomensaid.org/social-impact-2015

Funding bid to Department for Local Government

City of London have joined with Hackney Council and put a joint bid into the Department for Communities and Local Government to acquire funds to train front line workers to give advice to people experiencing domestic abuse on Do It Yourself (DIY) injunctions.

Delivering a customer-focused, risk-assessed and safety-enhancing first response from our frontline staff is vital to maximising the City's response to men and women, and their children, experiencing domestic abuse. Ensuring Corporation staff, Victim Support and other local victims services are trained in DIY injunctions would enable people experiencing domestic abuse to have greater knowledge on personal safety and security.

The DAF is waiting to hear the outcome of the funding bid and will provide an update through this report.

Engagement work in the City

Opening Doors

The Domestic Abuse Co-ordinator met with the Open Doors project in early November. The Open Doors project provides information, advice and support to female sex workers in the City of London.

Open Doors have been in operation since 2004 and works predominately with Brazilian women involved in sex working. Help is offered in the form of advice on GP registration, immigration advice and tax registration. Additionally, it works alongside the Latin American Women's Rights Service to provide advocacy, crisis intervention and counselling for women experiencing violence. This year they have worked with over 4500 women across London.

The Domestic Abuse Co-ordinator has requested information on women who live and work in the City who have experienced violence. This information will help us to work with other members of the Forum and the Safer City Partnership to detail the Corporation's response. Open Doors have been invited to attend the City of London Domestic Abuse Forum.

Respect

The Domestic Abuse Co-ordinator met with Ntokozo Dlova from Respect in September to understand the level of service we can offer to men experiencing domestic abuse in the City.

Ntokozo talked about engagement, explaining a lot of men using their service will contact them from their place of work. This information is useful when we start to look at business engagement regarding domestic abuse as we use the Behind Closed Doors conference as a launch pad to raise awareness of domestic abuse.

Respect are also working with Safe Lives to review standards of working with men and how this can be quality assured. This good practice can be incorporated into our own quality assurance mechanisms being developed for the City's response to domestic abuse.

In addition to working with men who have experienced domestic abuse, Respect is also the membership body for services who work with perpetrators. The Domestic Abuse Co-ordinator will be meeting with the Domestic Violence Intervention Project to find out more about spot-purchasing services so we can provide this to perpetrators involved in City domestic abuse cases.

Respect have been invited to sit on the City of London Domestic Abuse Forum and were invited to attend the Behind Closed Doors conference to raise awareness alongside other victim services.

Neaman Practice

A presentation on the work of the DAF was given detailing the action plan and how health practitioners, and in particular GPs, can play a role in helping people. The Domestic Abuse Co-ordinator talked about how a large percentage of men and women are more likely to tell their GP they are experiencing domestic abuse than other professionals.

Training has been provided to the Neaman Practice in the past, through the Iris Project (a UK-wide referral programme operated in the City by the Nia Project) and a refresher would be helpful to make GPs aware of the signs, how to ask people if they are experiencing domestic abuse and where to refer for help.

The Neaman Practice are now included in the DAF circulation list to receive information on domestic abuse from the Corporation.

Behind Closed Doors Conference

The Behind Closed Doors conference returned in October and was aimed at raising awareness to City businesses and in particular those working in facilities management, human resources and security. The conference helped to increase knowledge and provide insight into a manager's duty of care to people who are experiencing domestic abuse and stalking.

Attendees at the conference were given personal and professional experiences of stalking and harassment to help them:

- understand what constitutes domestic abuse and stalking
- how it occurs and
- the specialist support available to people who live and work in the City

There were 116 people who came, giving positive feedback such as:

"The most thought provoking and moving conference I've ever attended. Awe inspiring."

(Bank of England)

"More People need to be aware of this and the support available."

(ISS)

"It really made you think about how prevalent it is and how to help."

(MAN Group)

The next steps will be for the DAF Engagement subgroup to design how we can continue to engage and support businesses to have HR policies responding to domestic abuse and stalking, consider the introduction of champions and train and support managers.

Calendar of upcoming events

Over the coming months the DAF will be involved in the following events:

16 Days of Action – part of an international campaign (<http://16daysofaction.co.uk>) raising awareness of domestic abuse. City services will be joining the Domestic Abuse Co-ordinator at St Barts to engage with people about services on offer.

Christmas Campaign – starting at the end of November, this is a multi-agency prevention campaign focusing on keeping people safe over the Festive season and giving them information on who can help if they need support.

Rape Awareness Conference – taking place on 22 January at The Livery Hall, the conference will have a range of speakers delivering a focus on sexual violence, its impacts and the support on offer in the City.

Chris Pelham

Assistant Director People

Department of Community & Children's Services

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Committee(s):	Date(s):
Safer City Partnership	16 November 2015
Subject: Festive Season Activity	
Report of: Manager - Community Safety Team	For Information
Summary	
The attached report relates to the planned Festive period campaign for 2015.	
Recommendation(s)	
Partnership Members are asked to note the report. Suggestions and ideas for disseminating the materials are welcomed.	

Background

1. Members will recall that last year the Safer City Partnership supported the Party People campaign. Party People was a pan-London campaign which was led by the London Ambulance Service (LAS) and backed by the Mayor of London. The Safer City Partnership and the London Drug and Alcohol Policy Forum both contributed to the campaign. The campaign was aimed at those organising works parties. Evaluation shows the campaign was well received by the public and employers. Media coverage was also positive. LAS data showed a 20% drop in year on year alcohol related calls.
2. Following this success it was decided to run a similar campaign in 2015 with the Mayor of London again providing financial support.

Current Situation

3. This years' campaign will feature the LAS, London Fire Brigade and the Metropolitan Police Service. The planned launch date is 30 November. Advertising has been booked and every carriage on the London Underground will carry an Eat, Drink and be Safe poster. The Community Safety Manager will present the artwork to the meeting.
4. In addition to the advertising there will also be an e- toolkit which contains advice and information to help people enjoy their night out and get home safely. Within the City this will be distributed via a number of existing networks. We will also send to all SCP Members.

5. There will also be a “party bag” to hand out within the City. These will contain hard copies of the information within the e-toolkit plus some additions including “dipping” kits to help people keep their bags and purses safe and secure. We are working with RBS and other City employers and partners to distribute these. The party bags and Eat, Drink and be Safe oyster card holders will feature the SCP logo.
6. Members’ suggestions for helping disseminate both the e-toolkit and the “party bags” are sought.
7. Below there is a table setting out the additional planned activity by the Community Safety Team and partners for the Festive period.

Safer City Partnership Christmas Campaign planning matrix

Lead agency	Area of work	Materials	Dates of operation
London Ambulance Service, St Johns Ambulance & Greater London Authority	City of London element of Pan-London Campaign	Oyster card holders Party People info leaflets 2000 bags to distribute E-toolkit to send to party organisers in hotels, licensed premises and businesses	Media launch as close as possible to the start of the Tube Car Panel advertising, which starts on Monday, 30 November. Will run until beginning of January to take into account New Year Celebrations
Corporation & City of London Police - Road Safety	Road Safety Drink driving Drug driving Pedestrian safety Children's Safety	Look out for Vulnerable Road Users oyster card holders Information on crossing the road safely TfL Z cards on safe travelling Would like to use Party People bags at December events	Road Safety Week 23-27 November – giving out oyster cards with info at: 24th – Bank, 25 th - St Pauls, 26 th Cannon Street, 27 th Liverpool Street 2 December – presentation at Ashurts with CoLP 7 December – engagement at Liverpool Street (8.00-9.00am) 8 December - engagement at Liverpool Street (8.00-9.00am) 9 December – car cutting at St Pauls (10.00-12.30 scene setting; 1330-1430 live demo). Leafleting at City Thameslink before 14 December – presentation at Eversheds re vulnerable road users Lunchtime Roadshow: 7 December - presentation at 1 Finsbury Circus 8 December – presentation at 16 Finsbury Circus Three Bridges Challenge: 14/15/16 - distribute vulnerable road users info only
City of London Police – Licensing	Prevention work with licensed premises and hotels		

	Any incidents at licensed premises will result in a visit from licensing officers & checks on saturation controls		
City of London Police – Crime Prevention	Shoplifting & Theft from the person	Work with businesses and shops to raise awareness of crime prevention	Presentation to staff at CME group at 1 New Change (date TBC)
City of London Police – Transport	STAN (Safer Travel At Night)	Z cards with information on planning a safe journey home after night out Oyster cards holders with key messages enclosed	7 December – engagement at Liverpool Street (8.00-9.00am) 8 December - engagement at Liverpool Street (8.00-9.00am) 9 December – engagement at St Pauls (12.00-2.00pm) (With leafleting at City Thameslink before)
City of London Community Safety Team	Target party organisers in businesses, licensed premises and hotel Support other partners to deliver a co-ordinated and consistent message from the SCP to the City Distribution of e-tool for organising parties Raise awareness with community groups and voluntary sector (alongside Community Policing)	TfL Safer Transport Z cards Party People Oyster card holders Rethink your drink scratch cards Don't let drink sneak up on you leaflet Purse packs (anti-theft devices) City Victim Services postcard	26 November - 16 Days of Action (focusing on domestic abuse & introducing Christmas Campaign) at St Barts Hospital 1 December – public engagement activity with Royal Bank of Scotland Bishopsgate

Metropolitan University	Student Support Services		Tweet messages Offer e-kit for party organisers to go online and/or be sent to all students in mailshot organised by Student Union
City University	Student Support Services		Tweet messages Offer e-kit for party organisers to go online and/or be sent to all students in mailshot organised by Student Union
Latin American Women's Rights Service	Advice and advocacy for Latin American Women in the City of London	Media connections with access to 9000 people	Press release Information Translation required into Spanish & Portuguese